

2024-2025 SOUTH AUSTIN PARENT HANDBOOK

"...we will tell the next generation the praiseworthy deeds of the LORD, His power and the wonders He has done." Psalm 78:4



BKW Director
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Welcome to Bannockburn Kids Weekday!

Bannockburn Kids Weekday (aka BKW) has been a part of Bannockburn Church and the Southwest Austin community for over 30 years!

We have had the opportunity to connect with families and care for their preschoolers through this ministry that God has built and works in every year!

So looking forward to another great year as we teach about Jesus and how He is Trustworthy and True.

Angela Clearman
Director
Bannockburn Kids Weekday

Bannockburn Church Mission:

To guide people to become fully devoted followers of Jesus Christ

Bannockburn Church Strategy

- REACH people with the Gospel
- CONNECT people with each other
- EQUIP believers for spiritual maturity
- GO in the world on mission for Jesus Christ

Bannockburn Kids Weekday (BKW) Goals

To provide:

- A program that is an extension of Bannockburn's mission and ministries to families.
- A nurturing, developmentally appropriate environment that allows each child to grow and develop as God intended- mentally, physically, spiritually, socially and emotionally.
- A variety of Bible-centered activities and opportunities for young children to learn biblical truths. Build their first impressions of Who God is, how special His word and world are, and how much He loves each one of us.
- A witness of Christ and His church to all children and families.

BKW Curriculum

The curriculum and lesson plans are based primarily on the WEE Learn series published by Lifeway. It is a Bible-based curriculum that:

- offers children choices in learning activities
- provides hands-on learning experiences
- provides opportunities for children to think and solve problems
- provides foundational faith steps, as well as foundational steps toward a love and eagerness for learning
- gives children opportunity to grow, develop, and enjoy success
- Supplemental Curriculum:

Scripture Bites, Standard Publishing Growing with God by Gospel Light (chapel) Bridge Class - Handwriting without Tears

Bannockburn Kids Weekday Bridge Class

The "Kindergarten Bridge" program is designed for children who will be going to kindergarten for the 25-26 school year, it is a steppingstone transitional class for 4/5/6year old's. The program has been developed to address the need to engage children who may need a bit more time before entering a rigorous learning environment. Students learn within a play based, engaging and nurturing environment. Our goal is to help prepare each child to become a confident, kindergarten-ready student as he/she grows and develops socially, emotionally, cognitively, and spiritually in the way God made him/her to be. Our bridge kids are introduced to discovering the world God has created and delighting in wonder while doing so. Our teachers' nurture a safe, joyous learning environment where students are exposed to math, science, language, art, and music. This will allow children to become more confident as they move to the next level of academic achievement. The curriculum we are using will be Wee learn while implementing Handwriting without Tears. This program will encourage children to find answers through exploration, experimentation and conversation allowing for growth, confidence, and social maturity. The goal is to prepare the whole child for a lifelong love of learning as these early learning experiences are the building blocks of the future academic success. Social emotional growth will be targeted including self-regulation, cooperation, communication, and reasonable decisions.

What we will be incorporated in our daily activities:

- Chapel Time children learn stories from the Bible.
- Phonics and reading along with being read to, the children learn and review the alphabet. Then they progress to learning sounds, blends, and conclude with the child reading words all by him/herself.
- Handwriting practiced throughout the day in all activities. We will be using Handwriting Without Tears.

Schedule:

Monday & Wednesday Students attend class in person at Bannockburn.

Tuesday & Thursday
School at Home (teacher will provide activities)

Cost: Registration Fee - \$100 (non-refundable due at time of registration) Supply Fee - \$200 (non-refundable due July 1st)
Tuition - \$290 (August - April)

PROGRAM INFORMATION

STAFF

Our BKW program is blessed with a caring, loving, and experienced staff, who are God's provision to this ministry. Each staff member is trained in CPR and First Aid, and a criminal background check has been completed, along with Abuse Awareness Training.

HOURS OF OPERATION

The south Austin campus of BKW meets on Mondays and Wednesdays during the regular school year, from 9:00am until 2:00pm. Children must register for two days per week; one day enrollment is not available. Children must be 6 months old by September 1 to enroll.

AGE RATIOS

The chart shows the teacher: child ratio in each age group per classroom. There are always TWO teachers per classroom.

Babies - 2:8 Toddlers - 2:10

Twos - 2:12

Threes - 2:14 Fours - 2:14

Bridge Class: Going to Kinder 25-26 - 2:16

CLASSROOM ROSTERS

Every effort is made to place your child in the classroom which is best for him/her developmentally. Birth dates are the main criteria for classroom placement; however, it is not the ONLY criteria. Because enrollment changes year after year, the classes will most likely change from year to year. Therefore, if your child is with a certain child or a group of children one year, they may not be with that child or group of children the following year. Adjustments cannot be guaranteed for families.

PROGRAM FEES

All fees are based on budget requirements and are non-refundable.

REGISTRATION FEE

- One-time fee (non-refundable) due at registration.
- Current rate: \$100.00 per child

SUPPLY FEE

- One-time fee (non-refundable) due in July.
- Current rate: \$125 per child
- Bridge Rate: \$200 per child

TUITION FEES

- Current rate: \$290.00 for 1st child enrolled
- There is a \$10 discount for each sibling enrolled after the first child.
- There are 9 tuition payments due on the 1st of each month (August April)
- The monthly tuition rate is calculated using a daily rate and the total number of calendared school days, then split evenly over the 9 payments due.
- Late fee if paid after 5th of the month: \$25

MAKING PAYMENTS

- BKW accepts checks and cash for payment in person or via mail to Nicole Cantu, 7100 Brodie Lane. Please make checks payable to BKW with your child's name and 'BKW' in the memo line. The returned check fee is \$25.00. Checks can be mailed to BKW, 7100 Brodie Ln, Austin, TX 78745.
- BKW families may also authorize BKW to auto draft (ACH) the 9 tuition payments from a bank account. This can be set up when completing the registration form or by contacting the Director any time after that.

SUPPLY DONATIONS

Each family is asked to donate a few supply items (per child) at the beginning of the year to help keep tuition low. Please choose three of the following items: refill of diaper wipes, wax paper, disinfectant wipes, black sharpies, small bottles of liquid soap. This may also be asked for in December. Your donations are greatly appreciated.

Program Information (continued...)

SNACK DONATIONS

Each family is asked to donate snacks in August, December, and March from the list provided below. These snacks are very specific to our allergy exposure prevention plan. Please purchase from the items listed. The snacks are collected and distributed to all classrooms daily at snack time. If your child is unable to have any of the suggested items, please send their own small snack daily and inform the teacher. Please purchase only the brands listed if possible.

Approved Snack List: Town House Original, Teddy Grahams, Town House Flip Sides, Goldfish, Ritz, Keebler Club, Nabisco Graham Crackers, Keebler Graham Crackers, Rold Gold Pretzels, Cheez-its, Keebler Vanilla Wafers, Barnum Animal Crackers, Keebler Snack Sticks, Chex, Nature's Bakery Fig Bars, Original Veggie Straws, Raisins, Mozzarella Cheese Sticks, Applesauce Pouches.

Approved Snack List for Babies: Cheerios, Puffs

CALENDARS

BKW is a school-year program running September through May. The Weekday program uses many local school district calendars to set the calendar, so holidays vary from year-to-year. Please see the BKW Parent Calendar for holidays and other important dates. Click Here to go to our website: bannockburnchurch.com/bkw

CLASSROOM CALENDAR

In addition to the BKW Parent Calendar your child's teacher will send home a monthly calendar and make note of anything that has changed. Any special event, guest, celebration, etc. will be listed on the monthly calendar provided by your teacher.

Program Information (continued...)

DAILY SCHEDULE

The day's schedule includes a balance of vigorous and quiet play, indoor and outdoor activities and small-group and individual experiences. Teachers are flexible and sensitive to the children's ages and needs in planning activities.

Your child's day may look something like this:

9:00	Arrival	
9:00 - 10:00	Learning center activities	
10:00 - 10:30	Snack	
10:30 - 11:00	Outside or indoor play (bad weather days)	
11:00 - 11:15	Group time	
11:15 - 12:00	Art/Skills	
12:00 - 12:30	Lunch	
12:30 - 12:45	Free time/Book time	
12:45 - 1:45	Rest/Nap	
1:45 -2:00	Departure	

ARRIVAL TIME

- It is important to arrive on time. Drop off begins at 8:55am. It benefits the children to be here at the start of the day, so they don't miss scheduled activities. This also allows for less disruption of the children already busy in the classroom.
- The BKW staff meets each morning for devotional prayer time. The teachers also need time to prepare the rooms and gather their teaching materials. Doors may remain closed until teachers are ready to accept children into the classroom.
 Staff children may already be present in the classroom.

PICK UP TIME

It is important to arrive on time for pick up. The pick-up time is from 1:45pm until 2:00pm. Please call the Director (phone number listed on cover of this handbook) if a child will be picked up late.

LATE PICK-UP

The BKW day ends at 2:00pm. If you are running late, please call the appropriate number on the cover of the handbook to give notification. Please keep in mind that the BKW teachers typically leave campus by 2:10 pm when their workday ends. If you are late, your child may be with another staff member and not in the classroom. Please notify the office staff at number on cover of Handbook if someone not on your child's pick-up list will be picking up your child.

LATE PICK-UP FEE: \$5 after 2:05 PM, \$1 per minute after 2:10 PM.

Detailed below are the current, general policies for BKW. There are times when a situation occurs and a change in policy needs to be addressed or a new policy needs to be established. You will always be notified by the BKW director of any policy change or new policy that occurs during the school year.

GENERAL POLICIES

ENROLLMENT

- BKW Fall enrollment begins every February for the next school year. Families
 currently attending BKW have priority to enroll first. Siblings who had not attended
 the program also have priority to enroll as space allows. Enrollment then opens for
 church members. Lastly, Open Enrollment, occurs in March and is on a first-come,
 first-served basis.
- There is a non-refundable registration fee due for each child at time of registration via the registration form or check. Payment of this fee secures a spot for the child.

WAITING LIST

If the program fills up and registration closes, you have the option to join the waiting
list. There is no cost or obligation. Classes are filled by contacting families in the
order that they are on the waiting list, but there are times when the director must
make placement decisions based on the needs of the program and not necessarily
by the order of the waiting list. Please note that the waiting list is purged every year
and a new list is started each spring for the upcoming school year. Your
understanding in this particular matter is appreciated.

PAYMENTS

- Tuition is to be paid monthly on or near the 1st of each month (August April).
- Payments using check or cash should be in a labeled and sealed envelope and dropped into the BKW payment box next to the fish tank. The returned check fee is \$25.00. Please make checks payable to BKW with your child's name and 'BKW' in the memo line.
- Mail checks or money orders to: Attn: Nicole Cantu 7100 Brodie Lane Austin, TX 78745
- You may also authorize BKW to auto draft tuition payments from a personal bank account. Auto drafts will be made on or just after the 1st of each month from August to April (9 payments).
- THERE ARE NO REFUNDS DUE TO ABSENCES, CANCELLATIONS OR BAD WEATHER..

GENERAL POLICIES (continued)...

WITHDRAWAL

- A 30-day written notification of early withdrawal is required. You can submit the drop form at bannockburnchurch.com/bkw. This allows time to contact families from the waiting list and replace your child in the classroom. Please contact the BKW office to get the early withdrawal balance based on the number of days your child was enrolled. For example: If the last day is Dec 15, the 30-day notice must be on or near November 15.
- If your child's last day will be after March 31 (notice received by March 1), you will not receive a refund of any prepaid tuition.
- If you need to withdraw 1) after the enrollment process for the next year has begun and 2) your child is enrolled for the next year you will need to pay full tuition payments for the remainder of the current year in order to guarantee your spot in the fall. (i.e., You decide in March to withdraw beginning April 1, but still want the spot you have enrolled for the fall, you will need to pay the remaining tuition fees.)

BAD WEATHER DAYS

Local school district (AISD) closings and late starts due to bad weather or other emergencies are followed by BKW. Please listen to local news and radio stations for school district cancellation status. As a general rule, BKW will close if the school district is delayed or cancelled. We will contact you by the primary email on file. Decisions made at the discretion of the director.

SECURITY/EMERGENCY POLICIES

- Each campus has a security and emergency plan in place and a posted evacuation route in each classroom.
- Security stickers obtained at drop-off must be given to teachers before children enter the classroom and must be presented to teachers to retrieve children at the end of the day.
- BKW South Austin has a well-trained security team on patrol when children are on campus. There are also mounted cameras in all hallways.
- All vehicles should be parked ONLY in designated parking spaces. It is very important that no cars are parked or left idling under car port. This is an EMERGENCY ONLY LANE.

General Policies (continued...)

INCIDENT REPORTS

We use an incident report that is completed by the teacher if there are any incidents reported on the BKW campus. The parent, teacher, and the director sign off on all incident reports.

SECURITY DROP OFF/PICK UP

- BKW South Austin uses a secure check-in system. Use the last four digits of your primary phone number or mother's cell phone to check in your child(ren). When you check in, two stickers per child will be printed out with information about your child.
- One sticker is to be given to the teacher before the child enters the classroom and the Guardian pick up sticker presented to teachers at pick up.
- A reliable person must drop off and pick up your child. The person who brings the child must stay until the sticker has been received by the teacher.
- Your child will be sent home only with persons listed on the registration form authorized to pick up the child. The Guardian pick-up sticker (printed at check-in) is required to retrieve your child. If someone who does not have the pick-up sticker is picking-up your child, this person must present photo identification and be verified to have permission to pick-up before your child is released to them.
- If a parent misplaces the pick-up sticker, please find the Director to sign your child out
 of the classroom. Teachers may not sign a child out. Thank you in advance for your
 patience and your understanding as we work together in creating a safe plan for your
 child.

MEDICAL POLICIES

IMMUNIZATION RECORDS

Please provide BKW with a current copy of your child's immunization records. If your child is on a delayed schedule or is not receiving immunizations, please provide an up-to-date state affidavit stating so. If immunization records are updated during the school year, please provide updated copy to BKW office staff. We must also have on file for each child all Medical and Allergy Information. **No child will be accepted into the program without a completely up-to-date immunization record/affidavit on file.**

MEDICAL POLICIES (continued...)

ACCIDENT REPORTS

We use an accident report that is completed by the teacher if there was any medical care done in the classroom. The parent and the director sign off on all accident forms.

EMERGENCY MEDICAL CARE

- All children who participate in the BKW program are required to have up to date
 Medical and Allergy Information. This information is provided on the registration form.
 If anything changes occur, please update the teachers and BKW Director in writing.
- If your child has severe sensitivities or allergies with an epi-pen, please communicate
 acceptable snacks on the registration form and follow-up with the office staff so there
 is a clear understanding of the allergy. Your child will not be allowed to come to
 school until this information is submitted.

CHILD HEALTH

BKW only accepts well children. The BKW staff depends on parents to help maintain this policy. Should a child have any illness diagnosed by the doctor as a contagious disease, please notify the BKW office so that notification can be sent to families. **Some** common contagious, childhood diseases and readmission guidelines are below.

DIS	EAS	Ε
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Chicken Pox

Chicken Pox (after vaccination)

Covid-19 Fifth Disease Head Lice Impetigo Measles

Pertussis (whooping cough)

Strep

Mumps

Hand, Foot, and Mouth

Flu

Pinworms Ringworm

READMISSION

after 7 days and all blisters dry and healed

note from physician note from physician

24 hrs fever free without the aid of medication

after proper treatment

24 hours after antibiotic treatment has begun

4 to 7 days from rash outbreak 5 to 9 days after symptoms began

after 5 days on antibiotics

24 hours after antibiotic treatment has begun

after fever free and blisters have dried

24 hours fever free without the aid of medication

(at least) 24 hours after treatment begins (at least) 24 hours after treatment begins

MEDICAL POLICIES (continued...)

Please notify the BKW office of any of the following so that other families in the classroom may be alerted:

- Gastroenteritis (stomach virus) Please keep children home until symptoms subside and 24 hrs. fever free with no medication.
- Thrush
- Conjunctivitis (aka pink eye) Please keep child home at least 24 hrs after treatment begins
- Any childhood illness that your doctor recommends we know about

Parents are asked to keep their child home when the child:

- Gives evidence of a fresh cold or sinus infection
- Has sore or discharging eyes
- Has an unexplained rash
- Has had vomiting, diarrhea, or sore throat within the last 24 hours
- Has or has had fever within the last 24 hours
- Has any skin infection

ILLNESS AT SCHOOL

- If a child vomits or has two diarrhea incidents during the course of the day, you
 may be asked to pick up your child early. Instances will be evaluated on a caseby-case basis. Please communicate with your teacher if there is a reason why
 your child may be experiencing diarrhea. Children must be free (without the aid of
 medication) of symptoms for 24 hours before returning to school.
- If a child has a temperature of 100F or higher, a parent will be asked to pick up the child.
- A parent will also be asked to come and get a child should any symptoms of illness occur during the day. It is the discretion of the office staff to request a child be picked-up. A sick child will be isolated from the other children until the parent arrives.
- BKW staff will inform you if your child has been exposed to a contagious disease in the classroom.
- Medication may not be administered by BKW staff (including inhalers). If your child needs to take medication anytime during the program hours, you are welcome to come and administer it yourself.
- Keep in mind that some essential oils are common allergens for children.
 Especially for children with asthma or easily irritated respiratory systems, oils and other strong scents can be dangerous. We reserve the right to create an oil free space if necessary.

CHILD PROTECTION

- Each BKW staff member is trained in CPR/First Aid and Abuse Awareness training.
- By law, staff is required to call the child abuse hotline if abuse or neglect of any child is suspected.
- If anyone comes to pick up a child and seems under the influence of a controlled substance or in an altered state, cab fare will be offered. If the person insists on taking the child, 9-1-1 will be called to report the situation. The child will be retained, and the Emergency Contact listed on your child's registration form will be contacted and asked to pick up your child until further information is received from the local authorities.

Detailed below are the current classroom policies for BKW. There are times when a situation occurs and a change in policy needs to be addressed or a new policy needs to be established. You will always be notified by the BKW director of any policy change or new policy that occurs during the school year.

CLASSROOM POLICIES

THINGS TO BRING DAILY

Below is a list of items your child(ren) must bring each day to BKW.

Babies – each item labeled with child's first and last name

- Diaper bag or backpack
- Lunch of finger foods (or baby food)
- A bottle or sippy cup for water
- Minimum 2 bottles of milk or formula if not eating solid food (Please provide cooler and ice pack for milk)
- Diapers (3+) and wipes
- A complete change of clothes (including socks) in a plastic zip bag
- Sleepsack, blanket, lovie

Toddlers/Twos - each item labeled with child's first and last name

- · Backpack or school bag
- Healthy, balanced lunch
- A sippy cup / bottle with a lid for water
- Diapers (3+) or pull up training pants that detach on side
- A complete change of clothes (including socks) in a plastic zip bag
- A rest mat, blanket, lovie

Threes & Fours - each item labeled with child's first and last name

- Backpack or school bag
- A healthy, balanced lunch
- A water cup/bottle with a lid
- Training pants that detach on side if needed
- A complete change of clothes (including socks) in a plastic zip bag
- A rest mat and, if desired, a blanket

<u>Kinder-Bridge - each item labeled with child's first and last name</u>

- Backpack or school bag
- A healthy, balanced lunch
- A water cup/bottle with a lid
- A complete change of clothes (including socks) in a plastic zip bag
- Daily take home folder (plastic with pockets)

CLASSROOM POLICIES (continued)...

CLOTHING

- Children should be dressed comfortably in clothing and shoes that are
 appropriate for vigorous and sometimes messy activities which will occur indoors
 and outdoors. Although it is not intended for any child's clothing to become the
 art project for the day, it certainly could happen!
- Parents should send a complete change of clothing and socks in a Ziplock bag. Label all clothing items, diapers, hats, lunch items, blankets, lovies, etc. with your child's first and last name.
- Please provide a minimum of 3 diapers or pull ups (detach on side) daily.
- Please make sure your child's shoes fit correctly. Ill-fitting shoes may inhibit your child's physical development. <u>Sneakers</u> are best for climbing and playing. Please do not allow your child to wear dangly jewelry, as this may be a safety and choking hazard.

LUNCH/SNACKS

- Your child should bring a nutritious lunch in a lunchbox or lunch sack. Refrigerator space is not available to store lunches or bottles. If you pack items that need to stay cool, please use cool packs. Please focus on a healthy lunch for your child, and remember that the children are busy at school, so pack an adequate amount of food to be able to sustain your child. A simple dessert is acceptable (i.e., Jell-O, pudding, vanilla wafers). Label lunch box, cup, and other containers with the child's name. Parents of infants are asked to bring at least two bottles labeled with the child's name.
- If there is a child with a NUT ALLERGY in your child's classroom, you will be asked
 not to send items made with peanuts or tree nuts in your child's lunch. Such items
 will not be served. Every precaution is taken to keep each child safe in the
 classroom.
- A small snack is served mid-morning each day. Each child enrolled in BKW is asked to bring snack donations in August, December and March. Please PURCHASE ONLY SNACKS FROM THE APPROVED SNACK LIST. Those listed snacks are part of our efforts to minimize/eliminate allergen exposure.

CLASSROOM POLICIES (continued)...

BIRTHDAYS AND SPECIAL PARTIES

- Yes! Birthdays can be recognized and celebrated at BKW! A special birthday snack may be
 provided to be shared during your child's snack time or as dessert after lunch. Please make
 arrangements with his/her teacher prior to the special day and note any sensitivities
 and allergies.
- NO GIFTS PLEASE. This is not intended to be a birthday party for your child. Unless requested by the teacher, refrain from sending BALLOONS, PARTY HATS, DECORATIONS, ETC. If you bring invitations for birthday parties to be passed out through your child's class, please make sure that there is one for every child in your child's classroom.
- Parents may also be asked to provide special treats or paper products to celebrate Thanksgiving, Christmas, Valentine's Day, and Easter. Again, please make these arrangements with the classroom teacher and make note of any sensitivities and allergies.

REST TIME

• Rest time is a scheduled activity in most classrooms. Usually rest time is at the end of the day. Your child should have a rest mat and a small blanket to use during rest time. Please label both with your child's name. The rest mat and blanket will be sent home every Wednesday and should be cleaned. If you do not want your child to participate in rest time, let your child's teacher know that you will pick up your child before rest time in the classroom begins. **This could be as early as 11:30am. If you do not come before the class is scheduled to rest, then your child will be required to rest with the other children. Staff may not keep sleepy children awake.

TOYS

BKW provides a variety of toys for all children. It is best for children to leave personal toys at home unless they are needed for security or during rest time. Occasionally, your child's teachers may allow your child to bring certain items for show and tell, nature activities, or special days. Please label toys. We accept good condition clean toy donations.

SPECIAL EVENTS

From time to time the children may participate in special events such a visit from a community helper or a professional. Special days such as Rodeo, Olympics, and Water Day are also scheduled each school year.

COMMUNICATION AND CONFERENCES (by appointment)

- Please share your joys and your concerns regarding your child and this ministry. If you need a conference with the director or a teacher, a time can be happily arranged.
- You may need to give the teacher a brief message at times, but please do not engage her in lengthy conversation during arrival and departure times when her duty is to ensure the safety and care of the children.
- Please feel free to call the director. The phone line is equipped with voice mail, so if necessary, you may leave a message. You may also email the director through the church website: bannockburnchurch.com/bkw

DISCIPLINE

- For the welfare of each child, as well as for the class, discipline must be maintained.
 BKW uses a positive approach to discipline by helping to direct children towards
 appropriate behavior. Teachers help the children to develop self-discipline and inner
 control over their actions by setting limits, redirecting the child when necessary, using
 patience, love and understanding and by talking about acceptable ways of handling
 situations when they arise.
- Teachers will ask what you do at home, so we are consistent in our setting. Should a child be extremely upset, he/she may spend a little time in the director's office, away from the other children. It is the desire of the staff to help the child and not allow any child to cause harm to themselves or to others. Spanking does not occur at Bannockburn Kids Weekday. A child is never left alone, and at no time will a child be humiliated.

DEALING WITH BITING

If a child receives a bite, the area is washed with soap and water, a topical antibiotic is applied if necessary, and a cold compress is applied to the area that was bitten. An accident report will be written up by the teacher and signed by the Director and the parent. The child that was bitten will receive additional attention to help him feel secure.

The child who did the biting is told that biting hurts his friends and that it is not permitted at school. Scolding or humiliation does not occur. If the same child continues to bite, the child is either removed from the classroom or placed in a safety crib inside the classroom for a limited amount of time. The child will always remain in sight of the teachers or office staff. A second occurrence will result in the child being removed to the director's office for a period of outside the classroom. Should the biting (or attempts to bite) persist, a parent will be called to pick up the child. Parents of all the children involved will be notified. The name of the child who did the biting is kept confidential. Biting is handled case by case. Children may need to go home after the second or even the first occurrence.

PLEASE NO SOLICITATIONS!
THESE POLICIES WILL BE STRICTLY ENFORCED.